



Nicor Gas
1844 Ferry Road
Naperville, IL 60563-9600

Mailing Address:
P.O. Box 190
Aurora, IL 60507-0190

Phone 630 983-8878
Internet www.nicor.com

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March 29, 2005

Mr. Paul Pals
1828 E. Rietveld Drive
Crete, IL 60417

Dear Mr. Pals:

I am writing in response to your Nicor Gas service inquiry with the Illinois Commerce Commission. Within your inquiry, you requested the 1.119 fix factor multiplier on your account as a result of the 2 pound pressure system installed at your home in 2001 be removed.

The rates of the company are based upon gas delivered under conditions generally applicable to low pressure. When requested, the company will revise mains or other facilities solely to accommodate a customers request for pressure higher than the normal six inch water column at the customer expense. Further, gas measurements are corrected to measure and bill the additional gas being processed through the meter as stated in our Nicor Terms and Conditions. Based on this information, Nicor is unable to accommodate your request to have the fixed factor multiplier removed.

If you any questions or comments regarding the information that I have provided please feel free to contact me at 630- 388- 3060.

Thank you for the opportunity to address your concerns.

Sincerely,

Tom Moretti
Customer Relations Manager

cc/ICC

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